



Warmth Survey Porteous Lodge



FAMILY Questionnaire March 2019

Please take a moment to complete this form and return it to the collection box in the Reception Office. Your input is appreciated and extremely valuable. This survey will be used to evaluate the services we provide. Thank you for your assistance.

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree
1. The Elders and families participate in decision-making.	4	10	<input type="checkbox"/>	<input type="checkbox"/>
	8	5	2	<input type="checkbox"/>
3. Staff care about the Elders.	10	5	<input type="checkbox"/>	<input type="checkbox"/>
4. The Elders who live here are safe.	9	6	<input type="checkbox"/>	<input type="checkbox"/>
5. Staff are well-trained and know what they are doing.	7	7	1	<input type="checkbox"/>
6. The Elders appear lonely.	2	7	5	1
7. I rarely see management staff.	3	6	3	3
8. I trust my family member's (primary care provider).	13	2	<input type="checkbox"/>	<input type="checkbox"/>
9. People work here because they enjoy working with the Elders.	6	8	1	<input type="checkbox"/>
10. I often see children in the home.	3	6	4	2
11. The home is clean.	9	3	2	1
12. Elders' rooms look like they would in someone's home.	7	4	3	1
13. I am comfortable bringing my concerns to a staff member.	12	2	1	<input type="checkbox"/>
14. Staff are friendly.	13	2	<input type="checkbox"/>	<input type="checkbox"/>
15. People from the Saskatoon community are involved in the home.	5	9	<input type="checkbox"/>	1
16. I believe this is an abuse-free environment.	10	3	1	<input type="checkbox"/>
17. Staff is respectful of me.	13	2	<input type="checkbox"/>	<input type="checkbox"/>

18. The Elders appear bored.	3	5	5	2
19. Staff take the time to talk and listen to the Elders.	7	7	1	<input type="checkbox"/>
20. In general, I am satisfied with the home.	10	5	<input type="checkbox"/>	<input type="checkbox"/>

